

ConnectaPac.Net

ADSL – D.I.Y.

Customer Order Form

1 Service details

1.1 Service: Tick one box only

ADSL D.I.Y. Home 500

ADSL D.I.Y. Office 500

ADSL D.I.Y. Office 1000

ADSL D.I.Y. Office 2000

1.2 Address where ADSL is required

Title
Forename
Initials
Surname
Company Name (if applicable)
Building
Street
Town
County
Post Code
Contact Phone Number
E-mail Address

1.3 Installation details

The Telephone Number of the line your ADSL service will be installed on (inc. STD code):

Telephone Number

This telephone line MUST be installed before we can process your order.

ISDN Conversion

Convert ISDN 2 or Home / Business Highway

Note: For conversions from ISDN2/2e, this may be one of the main numbers or main number only, for Business or Home Highway this may be either the digital, PSTN1 or PSTN2 number. These numbers will be retained if possible, if not, a new number will be provided.

Note: Some services such as ISDN, BT Highway, PBX lines, RedCare, BT VideoStream, BT DataStream, Pulse Metering Facilities or a coinbox operate cannot be provided on the same line as the ADSL service.

The services or products described in this document are subject to availability and may be modified from time to time.

Services, products and equipment are provided subject to our standard terms of contract.

1.3.1

Do you acknowledge that you must test any security alarm system connected to the Telephone line after ADSL has been installed?

Yes No

1.3.2

I understand that the purchasing of an ADSL connection is bound by a 6 month contract.

Yes No

1.3.3

I understand that I must provide all my own ADSL hardware, including modem and line splitters

Yes No

2 Installation Appointment

Please enter your preferred date for the installation of your ADSL service (please allow at least 6 working days lead time, or 12 working days for ISDN conversion.):

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Note: Although BT and ourselves will endeavour to meet your required date and time we cannot guarantee to do so. Please allow at least 6 full working days from our receipt of this form before your install date.

3 Person Placing Order

Name
Position in Company
Phone Number

4 Signature and Date

Signed and dated by:

Signature
Date

If signing on behalf of a company you must be an authorised signatory.

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ADSL D.I.Y.

Standing Order Mandate

Please use block capitals

1 Payee

1.1 Customer Details

Company name in full
Full Legal Company Name, if different
Address
Postcode
Company Registration Number

1.2 Account to be debited

Sort Code	-	-
Account Number		
Account Name		

1.3 Your account details

Bank Name
Address
Postcode

2 Beneficiary

Our account details.

Bank	HSBC
Branch	90 Baker St., London
Sort Code	4 0 - 0 1 - 0 6
Account Number	9 1 8 0 7 7 2 2
Beneficiary Name	Isoact Ltd.
Reference	ADSL

3 Payment Details

Please note that these prices must include VAT. The first payment must include Install Cost and first monthly fee.

First Payment	£			p
Amount in words				
Subsequent	£			p
Amount in words				
Payment Frequency	Monthly	Quarterly	Annually	
Date payment to be taken *	DD	MM	YYYY	
<i>Payment to continue until further notice, for a minimum of 12 months.</i>				

4 Signature and Date

Signed and dated by:

Name
Signature
Position
Date

If signing on behalf of a company you must be an authorised signatory.

** Please make this date 6 days after the date you have chosen for installation*

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ConnectaPac.Net ADSL D.I.Y.

What do I do next?

Check that you have:

- 1) Completed all sections fully & clearly
- 2) Chosen the correct ADSL line type
- 3) Made out the **Standing Order Mandate** for the correct amounts and added 17.5% VAT
- 4) Signed the Standing Order in accordance with your bank mandate i.e. only sign in if you are an **authorised signatory** on your/your company's bank account
- 5) Copied this form for your own records (all pages)

- 6) Sent the original **HARD COPY** to:

ADSL Department ConnectaPac.Net 19-23 Exchange Road Watford WD18 OJG

For questions regarding this form please call **08707425398**
or email: support@connectapac.net

Pricing

ADSL D.I.Y. Prices	Payment Plan	Price Ex VAT	Price Inc VAT
Home 500	Connection	50	58.75
	Monthly	25	29.38
	Quarterly	75	88.13
	Annual	300	352.50
Office 500	Connection	50	58.75
	Monthly	49	57.58
	Quarterly	147	172.73
	Annual	588	690.90
Office 1000	Connection	50	58.75
	Monthly	79	92.83
	Quarterly	237	278.48
	Annual	948	1113.90
Office 2000	Connection	50	58.75
	Monthly	99	116.33
	Quarterly	297	348.98
	Annual	1188	1395.90

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